

"Informational Landing Page of the Agreement"

Online English Classes

1. The Contractor undertakes, at the request of the Customer, in accordance with the terms of the Agreement and this Informational Landing page, to provide the Customer with services in the form of classes in English:

«General English» (hereinafter the services, as well as separately, are referred to as "Services").

2. Service provision form: online.

The term for the provision of the Services is determined taking into account the number of classes agreed upon by the Parties in accordance with the Services Order.

3. The provision of the Services is carried out through the organization of Online Classes using the Internet and software at the choice of the Contractor, which provides voice and video communication over the Internet between the Student and the Tutor.

4. One lesson, carried out via the Internet, lasts for 50 (fifty) minutes.

The Accounting Period is 1 (one) calendar month in which the Services were provided.

5. In accordance with paragraph 1 of the section "General English" of the Information Page, the Customer has the right to order the provision of the relevant Services by submitting a corresponding Application to the Contractor within the framework of the training program:

5.1. Distance learning with Non-Native English Speaker

5.2. Remote testing (screening test) in English (self-testing and interview with a Tutor) or Remote testing (screening test) in English, (self-testing without a Tutor) (hereinafter referred to as the "Screening Test").

5.3. Distance learning with Non-Native English Premium Speaker;

5.4. Distance learning with an English-speaking teacher;

5.5. Self-study;

5.6. The Customer has the right to order the accompanying Services of the Contractor, which are provided through the organization of Online Individual Practical Classes by the Contractor to improve the Customer's spoken English language and last for 15 (fifteen) minutes for Students (hereinafter referred to as "Talks").

6. The procedure for the suspension of the provision of Services at the initiative of the Customer:

6.1. At the behest of the Customer, the Contractor may suspend the provision of Services to the Student while maintaining the reservation of the class schedule, subject to the following conditions:

- the duration of a break in the Student's classes should be no longer than 14 (fourteen) calendar days;
- suspension of the provision of the Services is possible if at least 60 (sixty) calendar days have passed since the end of the previous suspension.

6.2. The Student must inform the Contractor of the exact date and time of:

- the latest lesson before the break;
- the first lesson after the break.

6.3. If it is necessary to suspend classes again, but 60 (Sixty) calendar days have not yet passed since the end of the previous suspension of classes, the Student may suspend classes by notifying the Contractor 24 (twenty four) hours prior to the next class, while the schedule of classes for the Student is not is saved, and the funds for unused classes remain with the Contractor and subsequently, after the resumption of classes, go towards payment for them.

6.4. When resuming classes, the Customer and the Contractor re-determine the schedule of classes.

7. The following internal rules for the process of providing Services when conducting online classes are hereby established:

7.1. An introductory lesson to determine the level of English proficiency is not subject to a separate payment, as it is included in the total cost of the Services under the Agreement. However, should the Student miss or cancel the introductory lesson, the Contractor has the right to refuse to conduct the introductory lesson without disclosing the reason.

7.2. The rescheduling and cancellation of a lesson by the Student and/or the Customer can be carried out no later than 8 (Eight) hours before the start of the lesson, and when ordering the Premium English Service, no later than 4 (Four) hours before the start of the lesson. Failure to comply with this deadline is equivalent to the

Student's failure to attend the lesson. The Student has the right to cancel no more than 2 (two) lessons per month, the number of lessons postponements is not limited. The rescheduling shall be carried out by the Student independently through the SPP. The rescheduling of the lesson is possible only for the free time marked as available for rescheduling in the Teacher's schedule. If the above cancellation limit is exceeded, the Student's balance of lessons will automatically decrease.

7.3. If the Teacher fails to contact the Student at the scheduled start time of the lesson, the Tutor must send a notification through the SPP to contact the Student. Herewith, the start time of the lesson is the time of the lesson set in the lesson schedule. If, as a result of the above-mentioned procedures, it is not possible to contact the Student, the lesson is considered completed.

7.4. If at the set start time of classes plus 5 (five) minutes the Student does not receive a call or message to the SPP from the Tutor, they must immediately contact the Contractor in the manner provided for in Section 10 of this Agreement. Classes that were not held due to the fault of the Contractor/Tutor, are then completely rescheduled to another, convenient for the Student, time.

8. The Customer has the right to order, and the Contractor undertakes at the Customer's request, in accordance with the terms and conditions of the Agreement and this Information Landing Page, to provide the Customer with services in the form of English language classes:

8.1. "English for Business and Communication course» consisting of:

- 40 (forty) remote individual lessons using the Internet and software of the Contractor's choice, providing voice and video communication via the Internet between the Learner and the Non-Native English Speaker;
- Short educational sessions with a native speaker lasting 15 (fifteen) minutes;
- Distance practical group classes. Conversation clubs;
- Provision of a Screening Test service two (2) times during the term of study
- Organization of 2 (two) meetings with a coach"

8.1.1. In case of purchase of the "English for Business and Communication" service and completion by the Pupil of distance learning within the framework of this service, the Contractor guarantees to the Customer an increase by one

level of English language if the Pupil fulfills the following conditions:

- Student has attended at least 90% (ninety) percent of all classes within the framework of the Service (individual English language classes, Short Educational Sessions with a native speaker 15 (fifteen) minutes, remote group practical classes (Conversation Clubs)); and clubs));
- Student has successfully completed homework assignments in the amount of at least 99% (ninety-nine) percent of the course.
- The Contractor's services have been paid in full

The level of the Student's English language is determined by the results of the Screening test conducted according to the Contractor's methodology.

8.1.2. If the Pupil fulfills all the conditions specified in clause 8 of this section and the Student's English language level does not increase after mastering the service based on the results of the Screening test, the Contractor undertakes to charge the Student, at its own expense, from 3 to 10 additional lessons within the framework of the purchased service in order to increase the Pupil's English language proficiency by one level.

Student's command of English

8.2. "IT English course" consisting of

- 40 (forty) Distance learning sessions with the use of the Internet and software of the Contractor's choice, providing voice and video communication via the Internet between the Student and the Non-Native English Speaker.
- providing an opportunity to attend short educational sessions with a native speaker in the amount of 3 (three) sessions,
- conversation clubs on any topics;
- 3 (three) meetings with experts in the relevant field

8.3. "English for Marketers course" consists of:

- 40 (forty) distance learning sessions using the Internet and software at the Contractor's choice, providing voice and video communication via the Internet between the Learner and the Russian-speaking teacher.
- 12 (twelve) sessions in the format of "case studies" (life case studies from the professional field).

9. When ordering Online Individual Lessons for several Students of the Customer, the total cost of the Services shall be formed not from the total number of lessons in the aggregate by all Students, but from the cost of the Services calculated according to these Tariffs, depending on the number of lessons of each Student. When ordering Online Group Lessons, the total cost of the Services is formed from the number of group lessons.

10. For the provision of Services in accordance with the terms of this Informational Landing Page, the Parties agreed on the following [Application form specified in annex No. 1 to this "Informational Landing Page](#)

of the Agreement".

to the offer-contract of «Skyeng»

FORM

Date of the Application:
«__». ____202_

Payment date: «__» ____202_

APPLICATION FOR TRAINING

Nº	Full name of the Student	Phone, e-mail of the Student	Name of product	Number of classes	Intensity of classes per week (classes)	Term of training (weeks)	Price (dollars or euros)
1							
2							
3							
4							
5							
6							
							Total:_____

[signature and stamp](#) of the Customer

